

# COVID-19 COVER

COVID-19 INFORMATION - Non-contractual document



Campez Couvert   
by **gritchen**

Insured by :



## GENERAL PRINCIPLE



### WE COVER:

COVID-19 INDIVIDUALLY  
AS AN ILLNESS, SERIOUS ILLNESS OR CAUSE OF DEATH,  
FOR ALL COVERS,  
BE THEY INSURANCE OR ASSISTANCE.



**Sole exception:**

*We shall not cover the customer for illness if he travels to a country against the formal advice of his government.*



### WE EXCLUDE:

ANY MASS RISK OF OUR POLICIES.

THIS IS AN INSURANCE PRINCIPLE  
THAT PROTECTS BOTH  
OUR COMPANY AND OUR PARTNERS.

IN THIS PERSPECTIVE, THE CONSEQUENCES OF RESTRICTING  
FREEDOM OF MOVEMENT  
WILL BE EXCLUDED SYSTEMATICALLY

(CLOSING OF BORDERS, HEALTH EMERGENCY,  
STANDARD QUARANTINE AND LOCKDOWN, ETC.).

### WHAT IS A CONTACT CASE?



People showing Covid-19 symptoms (symptoms confirmed by a medical opinion) and people identified as having been in close contact with an infected person, **EXCLUSIONS:** anyone not showing Covid-19 symptoms and with no prescription. Once the "contact person" is advised that he is a "contact case" by his GP, the Assurance Maladie services or the ARS (regional health agency), he must make an appointment in a Covid test screening centre. The doctor of Assurance Maladie teams will give him the address of the laboratory.

**gritchen**  
SMART INSURANCE SOLUTIONS

Gritchen Affinity SAS - Insurance Broker

HEAD OFFICE: 27 Rue Charles Durand - CS 70139 - 18021 BOURGES Cedex - France  
ORIAS 110 613 17 - www.orias.fr - RCS Bourges 529 150 542 - Corporate equity: €10,260  
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## EXAMPLES OF COVER



I am in quarantine for COVID-19 (Positive test)



I should like to cancel my trip as I have caught COVID 19 (hospitalisation)



I should like to cancel as a member of my family (as per definition) has caught COVID 19 (hospitalisation)



I should like to cancel my trip as I am a proven contact case and am obliged to self-isolate and take a PCR test



I should like to cancel my trip as I am a proven contact case waiting the results of my PCR test



I should like to cancel my trip as I am ill, my doctor confirms that I am not in a fit state to travel and suspects COVID



I should like to cancel my trip as I am ill with COVID (positive test)



I should like to cancel as someone close to me is seriously ill with COVID (hospitalisation/death)



I should like to cancel as I have been summoned by the authorities under the fight against COVID



As I have been ill or a contact case, I shall be two days late (or more) arriving at my stay location



Boarding denied following a temperature check



## EXAMPLES OF NON-COVER



Closing of borders



Health emergency



Standardised quarantine and lockdowns



Illness when staying in a country against the formal advice of his government



Administrative closure of the establishment



Refusal of access to the country of destination for lack of vaccination and where the country of destination had already made vaccination mandatory when booking the stay



# Campez Couvert

by gritchen

## OUR COVERS



**CANCELLATION  
OF STAY**



**LATE  
ARRIVAL**



**INTERRUPTION  
OF STAY**



**REPLACEMENT  
VEHICLE**



**FORGOTTEN  
ITEM**



**COVID-19  
COVER**

### WHAT DOES THE COVID-19 COVER COVER ?

#### CANCELLATION FEES

- COVID ILLNESS
- QUARANTINING AFTER A POSITIVE COVID TEST
- CONTACT CASE WITH 14-DAY QUARANTINE

#### ASSISTANCE

- HOTEL EXPENSES FOLLOWING 14-DAY QUARANTINE
- MEDICAL REPATRIATION
- REMOTE ADVICE

**Fast & easy!**

Everyone is covered, no need to be related.

**[www.campez-couvert.com](http://www.campez-couvert.com)**

Campez Couvert gives you the most complete holiday insurance on the market.

Campez Couvert covers COVID-19, not just cancellation or interruption of your stay.

Find all the general insurance terms and conditions on [www.campez-couvert.com](http://www.campez-couvert.com)



### Medical reasons

Serious illness including COVID, serious accident or death, contra-indication to vaccination and its side effects, complications due to pregnancy.



### Personal reasons

Summons with a view to adopting a child, re-sitting an exam or undergoing organ transplant, etc.



### Serious damage to your car

Within 48 h before the first day of the stay.



### Professional reasons

Cancellation or modification to the paid holiday dates, redundancy or contractual termination, change of job, getting a job, etc.

**Other covers:** Serious damage to professional or private premises, theft of ID card, driving licence or passport, boarding denied if your temperature is checked, etc.



### Contact case

Showing Covid-19 symptoms confirmed by a medical opinion or having been in close contact with an infected person.

## What should I do if my stay is cancelled or interrupted?



1

### WARN YOUR BOOKED LOCATION

of your withdrawal, delay or interruption



2

### DECLARE THE CANCELLATION OR INTERRUPTION

→ OF YOUR STAY ONLINE:

[www.campez-couvert.com/declarer-un-sinistre](http://www.campez-couvert.com/declarer-un-sinistre)

→ VIA EMAIL:

[sinistres@campez-couvert.com](mailto:sinistres@campez-couvert.com)



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### YOU ARE REIMBURSED\* WITHIN 48 HOURS

Once all your supporting and validation documents have been received!

\*Excess deducted

**SB SAFEBOOKING**  
SERVICE REMBOURSEMENT ANNULATION

DISPONIBLE SUR  
**Google play**

Télécharger dans  
**l'App Store**



SIMPLE, EASY AND CONNECTED!

### DECLARE YOUR LOSS ON YOUR MOBILE

Discover our smartphone app **Safebooking**®,  
Declare, monitor and complete your declaration in real time...

Mutuaide  
Assistance

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