

EXAMPLES OF SUPPORTED CASES



I'm in
in quarantine
because of COVID-19
(Positive test)



I want
to cancel my trip because i'm sick
of Covid-19
(hospitalization)



I want
want to cancel my trip because
a family member (according to
definition) is sick of Covid-19
(hospitalization)



I want
to cancel my trip because i'm
contact case and I have to isolate
myself and take a Covid-19 test
(PCR)



I want
to cancel my trip because i'm
contact case and i'm waiting for
my Covid-19 test (PCR) results



I want
to cancel my trip because i'm sick
and my doctor confirmed i'm not
able to travel and he suspects a
covid-19 sickness



I want
to cancel my trip because i'm sick
of covid-19 (positive test)



I want
to cancel because a close friend of
family is seriously ill of covid-19
(positive test)



I want
to cancel my trip because i'm
requisitioned by the authorities in
the fight against COVID



After sickness or contact case,
I will arrive at my place of stay with
two days late (or more)



Cancellation for denied
boarding following temperature
measurement

EXAMPLES OF UNSUPPORTED CASES



Closure
of borders



Health emergency
state



Generalized quarantine
and containment



Case of sickness if you travel
in a country strongly advised
against by your government



Administrative closure
of the establishment